

General Terms and Conditions B&B Hof van Heden

Bruninkslaan 20, 7544 RP Enschede

Reservation and Confirmation

A reservation is only valid upon receipt of our written confirmation by email.
By making a reservation, the guest agrees to these general terms and conditions.

Payment

The full amount for the stay must be paid in advance.
The reservation becomes final upon receipt of payment.

Cancellation by the Guest

Cancellation is possible up to 7 days before arrival.
If cancelled within 7 days of arrival, the full amount will be charged.
No refunds will be given in case of no-show or early departure.

Cancellation by the B&B

In case of force majeure or unforeseen circumstances, we reserve the right to cancel the reservation. In such case, the full amount will be refunded.

Arrival and Departure

Check-in is possible between 14:00 and 18:00.
Check-out must be before 11:00 on the day of departure.
Arrival outside these times is only possible by prior arrangement.

Use of the Accommodation

Our B&B has one room for a maximum of two people.
The stay is intended solely for recreational use.

Pets

Pets are not allowed in the B&B, not even for short visits.

Smoking and Disturbance

Smoking is not allowed in the B&B, preferably also not outside.
We ask for respectful behavior toward nature and the surroundings.
In case of disturbance, we reserve the right to terminate the stay without refund.

Liability

We are not liable for damage, loss, or theft of guest property.
Use of facilities is at your own risk.

Parking

Parking is free on our premises.
Bicycles can be safely stored (and charged).

Privacy

Personal data is used solely for processing the reservation
and will not be shared with third parties.